

Frequently Asked Questions - DFCC Credit Cards Airport Lounge access through LoungeKey

1. Q. How do I access airport lounges with my DFCC Visa Signature or DFCC Premier Visa Infinite Credit Card?

A. You simply need to present your DFCC Visa Signature or DFCC Premier Visa Infinite Credit Card at any of the participating airport lounges and refer '**LoungeKey Access**'.

2. Q. How much will I be charged for accessing airport lounge facilities ?

A. DFCC Visa Signature credit cardholders are entitled to 1 Free visit per year and DFCC Premier Visa Infinite credit cardholders will be entitled for 2 Free visits per year to any of the participating airport lounges worldwide.

For each additional visit a nominal fee of USD 27 will be directly debited to your credit card.

3. Q. Who should I call if I have been denied access through the LoungeKey facility?

A. Please call the dedicated DFCC Premier Visa infinite hotline on +94 11 2350011 or DFCC Visa Signature hotline on +94 11 2350022.

4. Q. How can I check my previous Airport lounge visits, usage and more details on facilities available?

A. Please click on the below URL's for more information.

DFCC Premier Visa Infinite Credit Card - www.loungekey.com/dfccbank-infinite